

A Sequential approach to local emergencies =
A Sequential approach to disasters =
A path to survival for your staff, your business, and your patients!

- Step 1: Create a business and staff emergency plan
- Step 2: Create a business resiliency plan (interim)
- Step 3: Create a business continuity plan (long term)

A comprehensive planning process establishes simple protocols and operational checklists to address the most likely events as well as a catastrophic disaster. This process is not a book on a shelf. It's an inherent program of available knowledge and actions without a reminder!



Hospital and Homecare Providers



*Continuity of Care: **Redefined***
+ Care beyond adversity +™

A graphic titled 'Business Continuity Plans & Operations' in large, bold, blue and yellow text. The graphic is surrounded by various disaster and emergency icons, including: FIRE, FLOOD, Winter Storm, terrorism, OUTAGES, EARTHQUAKE, CYBER ATTACKS, CIVIL UNREST, VOLCANIC, SYSTEM FAILURE, TORNADO, EVAC ZONE, CRIME SCENE, DANGER CONTAMINATED WATER, PANDEMIC, and SHOOTING. In the center, there is a circular logo for 'EMERGENCY OPERATIONS MANAGEMENT' featuring a star and a caduceus.

For information on planning workshops or individually facilitated in-house planning sessions call:

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Business Emergency, Resiliency & Continuity
Planning Questionnaire for Healthcare Providers

...Is your facility and staff prepared?



Home Care Providers

1. Does your field staff maintain a current emergency plan that encompasses their safety and security in the field?
First aid kits? 72 hour kits? Change of clothing?
2. Does your field staff maintain offline access to physician orders for patient care in emergent or adverse conditions?
3. For multi hour and/or multi shift in home care, do you require your field staff to create an incident action plan that includes specific residential property safety & security information?
4. Does your field staff maintain a family emergency plan that enables them to continue to perform their job duties during disasters as opposed to going home?
5. Does your office have an office emergency, resiliency and business continuity plan that is included in ongoing staff training?
6. Does your office maintain a staffing emergency plan that includes a family support plan for the staff's family?
7. Does your office and field staff train for patient evacuation procedures and destination options?
8. Does your field staff perform an in-home safety assessment for staff, the patient, and family caregivers for use during emergency scenarios and/or disasters?
9. Does your office have offline census data and physician orders as a means to identify risk patients and locations of caregivers in times of an emergency?
10. Does your facility have an emergency resource access and management plan for supplies and recovery needs?

Hospital/Inpatient Care Providers

1. How long can your facility function without utility services?
Power? Water? Gas/Heat/AC?
2. Is your facility prepared for 24-48+ hours of mass casualty arrivals?
250 patients? 500 patients? +1000 patients?
3. Does your facility have supplies and pharmaceuticals to care for the patient volume in question # 2?
4. Does your facility have an emergency resource access and management plan for supplies and recovery needs?
5. If yes on # 4 are those sources available 24/7/365 and after a disaster that compromises transportation?
6. Does your facility have a triage program that outlines an outdoor site with security?
7. Does your facility maintain a staffing emergency plan that includes a family support plan for staff's family members?
8. Does your facility have an emergency staff support plan for double shift operations that is in concert with question # 7?
9. Does your facility have an outdoor site that is established for a facility command post for evacuation and/or mass casualty operations?
10. Does your facility maintain a staff accountability plan for post evacuation patient, staff and property assessments?
11. Does your facility provide supplemental forms of communications for key staff members when your primary systems fail?

